



## Green Touch Carpet Care Company Profile

- **Cleaning Services**
- **Once Off Cleans**
- **Specialize carpet and upholstery cleaning**

For more information, please visit our website on:  
<http://www.greentouchcarpetcare.co.za/>

Director : Philani Vincent Mkhize

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## Who is Green Touch?

Green Touch is a young and dynamic company specializing in carpet and upholstery cleaning and general cleaning services for commercial and hospitality industry. GTCC is a comprehensive logistics solution that saves time, money and the environment. We are using latest model of equipment's to clean for specialise carpet cleaning which revive carpet appearance to last longer which gives you no down time, no damp smell and improve air quality indoors. Our cleaning solution provides up to 50% in direct cost savings.

### 1. Green Touch Carpet Care (GTCC)

- GTCC provides contract cleaning and specialised cleaning services, focusing on the commercial and corporate industries
- Other services include the provision of once-off cleans, supplying chemicals
- GTCC is privately owned and started its first cleaning contract in August 2014.
- The company's success lies in its ability to train and manage staff to achieve the stringent standards demanded by its prestigious customer's base in the KZN/CT/EC/GP.

## 2. Head Office & Branches

- **Head Office: KZN Durban**

508a Office 3 Windermere Road Morningside Durban 4000

Tel: (031) 940 4306

- **Branches:**

Cape Town- Western Cape

uMthatha – Eastern Cape

Gauteng – Johannesburg

## 3. MISSION & VALUES

- Our mission is to become a leader in the professional cleaning and maintenance industry, and we will achieve this by surpassing our customers expectation as regards service delivery and value for money.
- We are committed to customer satisfaction and therefore provide only highly trained staff who are led by a dedicated and competent management team.
- Continuous **quality improvement** is key to our organization. To this end, we constantly embrace new products, technology and processes which improve operations, increase service delivery and ultimately decrease costs to our customers.
- We are committed to responsible cleaning practices and make it our policy to use only the safest and least hazardous cleaning materials possible.
- We are a company with integrity. ...we'll put a gleam on

## OUR GOALS

- 100% Customer satisfaction through quality, superior service delivery and an implicit understanding of our customers, needs.  
By creating and developing excellent working relationships with our customers at all levels, we blur the lines between customer and supplier

## 4. Shareholders

- Green Touch Carpet Care (Pty) Ltd. (GTCC) was formed in 2014 as a Private Company.
- GTCC is a Category A Company in terms of the Broad-Based Black Economic Empowerment (B-BBEE) Codes of Good Practice, is 100% Black owned.

## 5. Management

- **Board of Directors:**

Philani Vincent Mkhize

Managing Director

- **Executive Team:**

|                  |                      |
|------------------|----------------------|
| Percy Shezi      | Training Facilitator |
| Skhumbuzo Mkhize | Training Officer     |
| Karl Richards    | Financial Manager    |

## 6. Black Economic Empowerment

- GTCC is classified as a **Qualifying Small Enterprise** (QSE) for the purposes of Broad-Based Black Economic Empowerment (B-BBEE) Level 1.
- GTCC has a certified rating as a **Level 1 Contributor** and a **Value Adding Supplier**, which means that you may claim 168.75% of your Rand spend with this company in the procurement section of your B-BBEE scorecard.
- The company scored **full marks for the Employment Equity** section of the B-BBEE scorecard.
- GTCC is a **Category A Company** for Enterprise Development.

## 7. Employer Body Memberships

- National Contract Cleaners Association (NCCA).
- Proudly South African (PSA).
- Bargaining Council Cleaning Company Industry (BCCCI).

## 8. Learnerships and Training

- In addition to Learnerships, GTCC provides in-house training and its courses include:

### **Basic Training**

Basic Safety  
Quality Service Champions  
Cleaning Processes

### **Supervisors Course**

Planning  
Organising  
Leading  
Controlling  
Time & Stress management  
Assertiveness  
Coaching & Counselling  
Delegation & Motivation

## 9. HIV/Aids

- GTCC has on-going awareness lectures for HIV/Aids and the topic forms part of its Basic Training programme.

## 10. Greening Cleaning

- Green Touch Carpet Care uses the **Significant Brands** range of chemicals. The products are predominantly derived from plant-based ingredients and carry **SABS Approved with Iso 9001 2015-2018 Accreditation**.

## 11. OUR SERVICES

- Janitorial Services
- Wall Washing & Window Cleaning
- Cleaning of Carpets & Upholstered Furniture, Mattress cleaning
- Floor Maintenance
- Post Construction Cleaning
- Pest Control & Fumigation
- Move In Move Out Cleaning
- Smoke and Fire Restoration
- Maintenance Services

## 12. Customer Base

Past and present customers Include:

- African Pride -Arabella Hotel (By Protea Marriot)
- African Development Hotel (Onomo Durban and Cape Town)
- The Gateway Hotel
- The Riverside Hotel
- Hilton City Centre Cape Town
- Mandela Rhodes Place (Cape Town)
- Harbour Bridge Hotel (Cape Town)
- Mayfair Casino uMthatha
- Mayfair Hotel uMthatha
- Beiersdorf (Nevia head office)
- Cabana Beach Resort
- Beach Hotel
- Tropicana Hotel etc ....

## 13. Contact Details

### Head Office:

508a Office 3

Windermere Road

Morningside

Tel: 031 940 4306 Cell: 060 434 5325

Email: [office@greentouchcarpetcare.com](mailto:office@greentouchcarpetcare.com) or  
[Vincentm@greentouchcarpetcare.com](mailto:Vincentm@greentouchcarpetcare.com)

### Branches:

Dbn ,EC ,Jbg, WC

***“Measurable cleaning, Exceptional results”***